

PLYMOUTH CITY COUNCIL

Subject: Activities and Opportunities for Vulnerable Adults Framework

Committee: Cabinet

Date: 14 August 2012

Cabinet Member: Councillor McDonald

CMT Member: Carole Burgoyne, Director for People

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Ref: Day Opportunities framework

Key Decision: Yes

Part: Part I

Purpose of the report:

This briefing paper summarises the recent tender process for a framework of suppliers to deliver day opportunities to meet the needs of vulnerable adults.

Corporate Plan 2012 – 2015:

Reduce Inequality – by accessing community based services vulnerable adults will be connected to and with their communities so promoting social inclusion

Provide Value for Communities – by selecting the most economically advantageous tender; supporting the use of volunteers; engaging local communities and remodelling provision to be consistent and high quality.

Deliver Growth – by providing opportunities that will help vulnerable adults become work ready.

Raise Aspiration – by ensuring vulnerable adults fulfil their potential.

Implications for Medium Term Financial Plan and Resource Implications: Including finance, human, IT and land

The annual framework is estimated to be in the region of £1.6million per annum.

Other Implications: e.g. Child Poverty, Community Safety, Health and Safety, Risk Management and Equality, Diversity and Community Cohesion:

An Equality Impact Assessment has been completed. No adverse impact was identified as a result of this however contract monitoring arrangements will continue to assess any impacts post contract award.

Recommendations & Reasons for recommended action:

To award a framework of approved day opportunity providers for four years; this will be opened up annually to new market entrants and to allow existing providers to update their pricing.

The tender evaluation process has determined that 26 providers have the critical knowledge and experience to provide the service and that considering all evaluation criteria they have offered the 'most economically advantageous tender'.

Alternative options considered and reasons for recommended action:

The option of not awarding any contract was considered but disregarded due to the statutory duty to meet assessed need.

Background papers:

Market Position Statement- www.plymouth.gov.uk/market_position_statement.pdf

Sign off:

Fin	PeopleF AD1213 006 TOCS	Leg	I5157/ ALT	HR	N/A	Corp Prop	N/A	IT	N/A	Strat Proc	JK/SPU/ CP/284 /0712
Originating SMT Member: Pam Marsden, Assistant Director for Joint Commissioning and Adult Social Care											
Have you consulted the Cabinet Member(s) named on the report? Yes											

Activities & Opportunities for Vulnerable Adults Framework

Joint commissioning and Adult Social Care



Background

As part of the national shift in the way that adult social care and support is provided, an increasing number of people are receiving their funding in the form of direct payments and personal budgets, which gives choice and control to those who want it rather than the Local Authority purchasing care services. By March 2013, the intention is that **all** people who are eligible for social care support will be using a direct payment or personal budget to purchase their own care and support to meet their needs.

In response to this agenda Plymouth City Council, Adult Social Care needs to change the way it commissions Day Opportunities for Vulnerable Adults. The intention is that we offer people an extensive range of day opportunities that respond to individual needs and aspirations, promote inclusion, choice and control.

Overview of the Council's Existing Service Provision

There are a number of existing Day Opportunities in Plymouth for a range of client groups including older people, mental health, physical and sensory disabilities, learning disabilities, dementia and substance misuse. The total number of people currently accessing Day opportunities who are funded by Adult social care is approximately **720**.

The majority of clients are supported in traditional building based day care with relatively little activity presently taking place in the community or on a one to one basis. Although there is a good mix of suppliers, the use of block contracts means that it is difficult for users and carers to exercise choice and control. Presently there are nine main block providers of day opportunities.

The Tender Process

During the autumn of 2011 Commissioning Officers consulted widely with existing day services service users, and asked the following questions;

- How would you like to spend your time?
- Where would you like to go?
- Who would you like to be with?
- What time of day would you like to be active?

Over 200 clients responded and feedback indicated that the top six day activities they would like to do were;

1; Leisure activities

2; Social activities

3; Sport

4; Developing living skills

5; Arts and crafts

6; Using computers.

The majority of respondents would like services to be in a particular place closely followed by services close to where they live.

Utilising this information revised service specifications were developed for both group and enabling activities and a one stage tender process was ran based on the following elements:

- Tenderer Questionnaire which demonstrates the fitness of the organisation to provide the services –Pass/Fail
- Technical assessment which looked how the provider would deliver the contract worth 100%

Tender Outcome

The new framework is designed to offer vulnerable and disabled adults an extensive range of day opportunities that respond to individual need and aspirations, promote inclusion, choice and control. The framework will cover all client groups (to include older people, mental health, physical and sensory disabilities, long term conditions, learning disabilities, autism, dementia and drug and alcohol).

Within the framework there will be both group activities and one to one enabling opportunities. The framework will set down pre determined quality standards, service specifications and an open and transparent pricing structure. All services and prices submitted by the provider as part of this framework will be published on Plymouth Online Directory.

In total 26 suppliers qualified to be on the framework; 19 Third sector/Social Enterprise providers, 7 private organisations. Between them they will be offering a range of 214 group activities and 64 enabling opportunities for service users to choose from.

Service users will decide which providers from the framework they wish to be supported by to meet their assessed needs and outcomes. Plymouth City Council will then call off the framework on behalf of Service users via their Personal Budgets. Service users who opt to deploy their Personal budgets through Direct Payments will be able to access the list of suppliers on the Council's framework along with details of the services available, in order to enable them to make an informed choice when they or their representative purchase support directly from the market.

Service users accessing the service via a Direct Payment should be offered the same price and service levels as Plymouth City Council commissioned places.